

## **Residential Pricing**

### **Hourly Rates for Residential Computer Service**

Residential customers are customers that are on residential property and in need of typical home-user services. PcComputerGuy offers affordable pricing options for our Residential customers. There are several options available to you, each offering its own benefits. In-Home service is the option our customers most often choose. In addition to In-Home service, Remote-Access, and In-Shop service are also available at a discount to our normal In-Home price. No matter which option you choose, you will get top-notch service at a great price!

### **Here's How Our Pricing Works:**

#### **Hours Worked On Site**

(Only \$89/hr Residential customers on site - [check here for first call specials](#) [1!])

+

#### **Trip Charge**

(Usually \$35)

+

#### **Parts and/or software**

(If needed)

#### **= Total Cost**

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#### **Hours Worked Remote or Drop Off**

(Only \$88/hr Residential customers on site - [check here for first call specials](#) [1!])

+

#### **Parts and/or software**

(If needed)

#### **= Total Cost**

## It really is that simple.

For a list of common issues such as virus repair, networking, or optimization/speed increase check our [FAQ](#) [2]

## Residential Service Hourly Rates:

**Residential In-Home Service:** \$89/Hour Standard rate. [Check here for Specials](#) [1]. Also included is a trip-charge which covers travel expenses and the added convenience of computer repair in your own home! (Trip-charge for Residential customers will range from \$35 to \$55 for Indianapolis and the surrounding rural areas.) A one-hour minimum applies to Residential In-Home service. The cost of any parts needed such as a hard drive, router, etc. will be added to the service charge described above.

**Residential Remote Access Service:** \$80 per hour, 1/2 hour minimum. (\$40 minimum.) No trip charge and is often handled within minutes or hours. \*Some situations will require a home visit, in which case Remote Access Service and Pricing can not be applied.

**In-Shop Service:** \$80 per hour with a one-hour minimum. PcComputerGuy offers customers the option to drop off their computer and pick it up when the repairs are complete. Advantages of this option include significant cost savings; In-Shop service, we generally charge a maximum of three hours, even if the job takes longer to complete. (This may not apply in rare circumstances such as data-recovery. Your technician will discuss all of the details with you prior to completing the work.) In-Shop work can still take advantage of our [specials](#) [1]. For In-Shop service, there is no trip-charge, saving customers anywhere from \$10-\$40.

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### Links

[1] <https://www.pccomputerguy.com/Coupons> [2] <https://www.pccomputerguy.com/FAQ>